Support for Apple Mac and iOS Devices

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For the latest information, please see Microsoft Office 365.

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Introduction

This document provides an overview of Microsoft Office 365 capabilities on the Apple Mac computer and Apple iOS (iPhone and iPad) devices.

About Microsoft Office 365

Microsoft® Office 365 for enterprises brings together cloud versions of its most trusted communications and collaboration products with the latest version desktop suite. Office 365 is designed to meet the needs of organizations of all sizes—from sole proprietors, small, mid-sized, and large businesses to government agencies to educational institutions—helping you save time, money, and free up valued resources.

Key Office 365 benefits include:

- Access to email, documents, contacts, and calendars on nearly any device
- Simple and secure collaboration with colleagues and business partners
- Seamless functioning with Microsoft Office applications and other programs
- Comprehensive solutions including desktop productivity applications, portals, extranets, instant messaging, voice and video conferencing, web conferencing, email, voicemail, and unified messaging
- Pay-as-you-go pricing options with a financially backed 99.9 percent uptime guarantee

Office 365 includes the Microsoft Exchange Online and Microsoft SharePoint® Online services.

About Microsoft Exchange Online

Microsoft® Exchange Online is a hosted messaging solution that delivers the capabilities of Microsoft Exchange Server as a cloud-based service. It gives users rich and familiar access to email, calendar, contacts, and tasks across PCs, the web, and mobile devices. With Exchange Online, organizations can take advantage of sophisticated messaging capabilities without the operational burden of on-premises server software.

Exchange Online supports Microsoft Exchange Web Services that connect Outlook for Mac to Exchange, so users can access their email, calendar, contacts, and tasks on the go.

For more detail about Exchange Online, please refer to the Service Description.

About Microsoft SharePoint Online

SharePoint Online gives you a central place to share documents and information with colleagues and customers. Designed to work with familiar Office applications, it's easy to save documents directly to SharePoint and work together on proposals and projects in real-time because you have access to the documents and information you need from virtually anywhere.

SharePoint Online helps businesses of all sizes share team documents and track project milestones. You can manage important documents online so the latest versions are always at hand. You can also provide teams with access to critical information and documents when and where they need them, while controlling who can access, read and share them.

For more detail about SharePoint Online, please refer to the Service Description.

Software Requirements

Table 1 summarizes the software that must be installed on your Mac computer or device to enable it to work with Microsoft Office 365.

Table 1. Mac Software Requirements for Office 365

Software	Supported Version
Operating system	Macintosh OS X 10.5.8 or later
Browser software	• Safari 4 or later • Firefox 3 or later
Email client software	• Microsoft Outlook® for Mac 2011 Service Pack 1 (SP1) • Microsoft Entourage® 2008 Web Services Edition • Microsoft Outlook Web App
Microsoft Office integration with SharePoint Online	• Microsoft Office for Mac 2011 Service Pack 1 (SP1) • Microsoft Office 2008 for Mac Service Pack 1 (SP1) with Microsoft Document Connection installed
Office Live Meeting software	Live Meeting Web Access

Feature Summary

Office 365 on your Mac can help your company affordably improve communication and collaboration, whether in the office or on the go.

Messaging Capabilities: Email and Calendaring with Exchange Online

Mac users have several client options for accessing their Exchange Online mailboxes and calendars:

- *Microsoft Outlook for Mac 2011*. Get rich messaging features, ability to check calendar free/busy status, tasks, and contacts using Outlook for Mac.
- *Microsoft Outlook Web App*. Access email, calendar, tasks and contacts using Outlook Web App directly from your browser. Requires Safari 3 or later on Mac OS X10.5.
- *Microsoft Entourage 2008, Web Services Edition*. With Entourage 2008, Web Services Edition., users have rich messaging features plus the ability to check calendar free/busy status and access the global address book.

iOS users can stay connected to the people that matter the most:

- Receive email on your phone from your Outlook inbox.
- Schedule, edit, and respond to meeting requests that will sync with your Outlook and Outlook Web App.

Users are assured that data is protected with these security features:

- Ability to remotely wipe the device of all data is lost.
- Data protection capability with SSL encrypted transmission.

For more detail about ActiveSync features supported on iOS, refer to the Exchange ActiveSync wiki.

For more detail about how to set up email on your iPhone, refer to this help article

Collaboration Capabilities: Document Sharing with SharePoint Online

Mac users can create sites to share documents and information with colleagues and customers:

- Upload, open, edit, save, and co-author Office Word, Excel, and PowerPoint® documents that are located on a SharePoint Online site with Office for Mac 2011.
- Make light edits via Office Web Apps or view a PowerPoint broadcast. Requires Safari 4 on Mac.
- Collaborate with people on other platforms (PCs) using Office Web Apps.

Users with Microsoft Office 2008 for Mac SP2 must install the Microsoft Document Connection for Mac tool for SharePoint Online integration which provides simplified document downloading and uploading, document check-out and check-in, offline document caching, and more.

iOS users can view Word, Excel, and PowerPoint documents using Office Web Apps rendering in the mobile browser and are able to provide access controls to data through document level permissions.

For more detail about using Office Web Apps on your phone, refer this help article.

For more detail about SharePoint Online, refer to the Service Description.

Communication Capabilities: IM and Presence with Lync Web App

Microsoft® Lync™ Online provides businesses with next-generation communications capabilities, including Presence, instant messaging (IM), and PC-to-PC audio and video calling. Lync Online is only available on PCs today and Communicator for Mac 2011 is not supported with Lync Online at this time.

However, Mac users can participate in online meetings with the Lync Web App, which provides:

- Access to meeting-wide instant messaging (IM).
- Ability to join conferences, whiteboard sessions and polls.
- Communication channel encryption (TLS) support allows for more secure connectivity.

For more detail on using the Lync Web App, see Quick Start: Participate in online meetings with Lync Web App.

For more detail about Lync Online, refer to the Service Description.